

The Choir of High Hopes Hobart Inc (Choir) is a volunteer run, not for profit charity for people disadvantaged by homelessness, unemployment, drug and alcohol issues, mental and physical disabilities, injustice and social and economic isolation. The Choir provides a haven, a place of learning, discovery and tolerance, of improved self-esteem and hopes for a brighter future.

## Purpose

We are committed to safeguarding your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and protect your data when you interact with us, whether it's through our website, events, or other communication channels. By engaging with the Choir, you agree to the terms outlined in this Privacy Policy.

## Information We Collect

We may collect various types of information, including but not limited to:

1. **Personal Information:** This includes your name, email address, phone number, and any other information you provide when you sign up to the choir, events, newsletters, or make a donation.
2. **Payment Information:** If you donate to the Choir, we may collect payment details, such as credit card information or other payment methods.
3. **Communication Data:** We may collect data from your interactions with us, including emails, messages, and responses to surveys.

## How We Use Your Information

We use your information for various purposes, including:

1. **Choir-related Communication:** We use your contact details to send you information about rehearsals, performances, events, and other choir-related updates.
2. **Donations and Purchases:** If you donate to the Choir, we use your payment information to process transactions and send you receipts.
3. **Marketing and Outreach:** With your consent, we may send you newsletters, promotional materials, and information about fundraising campaigns. You can opt out of these communications at any time.
4. **Improving our Services:** We may analyse your data to improve our website, events, and choir services.

5. **Privacy Act:** We only collect and manage personal information in accordance with the Privacy Act 1988 (Cth).

## Data Sharing

We do not sell, trade, or rent your personal information to third parties. However, we may share your information in the following ways:

1. **Service Providers:** We may engage third-party service providers to assist with our operations, such as email delivery, payment processing, and event management. These providers have limited access to your information and are bound by confidentiality agreements.
2. **Legal Compliance:** We may share your information to comply with legal obligations or respond to lawful requests from public authorities.

## Your Rights

1. **Access:** You can request a copy of the personal information we hold about you.
2. **Correction:** If you believe the information we hold is inaccurate, you can request corrections.
3. **Delete:** You can request the deletion of your personal data, subject to any legal requirements of the Choir.
4. **Withdraw Consent:** If you've provided consent for certain uses of your data, you can withdraw that consent at any time.

## Data Security

We implement and actively maintain security measures to protect your data from unauthorised access, alteration, or disclosure. However, no method of data transmission over the internet is completely secure.

## Changes to this Policy

We may update this Privacy Policy from time to time. The latest version will be posted on our website with the effective date.

## Contact Us

If you have any questions, concerns, or requests regarding your personal information or this Privacy Policy, please contact us at [Choirofhighhopes@gmail.com](mailto:Choirofhighhopes@gmail.com).